



## Louisville Loop Watch

Thanks for your interest in being part of the Louisville Loop Watch! By choosing to be a part of the Loop Watch volunteer program you will take an active and visible role in reporting maintenance and safety issues all while promoting the Loop through these efforts. Loop Watch members will join others in the community making the loop look its best. Please read carefully your roles as part of this program and how you can become active part of this partnership. Active volunteers will be eligible for **some great incentives!**

### What is the Loop Watch?

The Louisville Loop is continuing to grow and attract new users. In its 10 years of operation, there have not been any major criminal incidents reported. There is also a major effort to enhance the beatification of the Loop. Because of all this, we want to continue to ensure that our citizens will be safe when using the Loop. Therefore, we have created the Loop Watch Program to look for maintenance and safety issues.

The goals of the program are:

- Getting people active and healthy.
- Make it harder for something harmful to happen.
- Reducing the chances for criminals to victimize you, your family, and neighbors.
- Protecting your property and teaching kids and adults to be alert and aware.
- Doing things that build communities up, and stopping things that tear communities down.
- Getting more users involved in and promoting the Loop.
- Having a dedicated core of volunteers looking for safety and maintenance issues

### What does a Loop Watcher Do?

1. Reporting Maintenance Issues
  - Looking for trash, graffiti, tall grass and weeds, pot holes and cracks, broken items (i.e. water fountains), Abandoned properties that you see that need to be boarded up, and abandoned vehicles with broken windows, flat tires, expired tags, etc.
  - Reporting public facilities being locked when they shouldn't be (i.e. locked bathrooms).
2. Reporting Crime Issues
  - Look out for suspicious activity.
  - Vehicles parked in the area at an unusual hour. They could be lookouts for a crime in progress. If it is damaged it could be stolen.
  - The sound of breaking glass or other loud explosive noises could be an indication of a vehicle collision, an in progress break in to an automobile or home or someone actively vandalizing property.
  - Reporting ATVs, motorcycles, or other forms of transportation on the Loop that are prohibited (see rules on any Loop trailhead for update
  - Offers of merchandise at unusually low prices can mean stolen property.
  - Persons loitering around the Loop drinking alcohol, sleeping or panhandling.
  - Unusual noises such as gunshots, screaming, fighting or barking dogs could indicate that there may be a problem.
  - Trust your instincts. If you feel something is not right, report it immediately to the police so that they can check it out.

### 3. Get Involved in clean-ups

- As a member of the Loop Watch, you will receive e-mails about upcoming volunteer events
- Check out Metro Parks volunteer events on our website:  
[http://www.louisvilleky.gov/MetroParks/GetInvolved/volunteer\\_projects.htm](http://www.louisvilleky.gov/MetroParks/GetInvolved/volunteer_projects.htm)
- Check out the Louisville Loop calendar for upcoming events: <http://www.louisvilleloop.org/Events.aspx>

## How to Report Issues

Report the above issues to the appropriate party listed. All resources listed will be **available 24 hours a day/ seven days a week**.

### 1. Report by phone

- |   |                 |
|---|-----------------|
| • Emergency   | 911             |
| • Metro Call (Maintenance issues or other concerns) | 311 or 574-5000 |
| • Dispatch/MetroSafe (Non-Emergency)                | 574-7111        |
| • LMPD Crime Tip Line (Report a crime anonymously)  | 574-LMPD        |
| • Police Report by Phone                            | 574-4661        |

### 2. Other Ways to Report

- Contact Metro Call online:  
[http://dp.msdlouky.org/DP1/Metroplex/Louisville/customerservice/wiz\\_csr.asp](http://dp.msdlouky.org/DP1/Metroplex/Louisville/customerservice/wiz_csr.asp)
- Check out the **Louisville Mobile App** in your smart phones app store. Look in the Louisville Loop Section of the mobile app. You can find the above numbers under the “customer service” section of the App.
- Pick-up a Louisville Loop ID Card at our Metro Parks administrative building located in Joe Creason Park (1297 Trevilian Way Louisville, KY 40217). This wallet size card will give you the above contact information as well as a small map that will help you better identify where you are on the Loop.

## How to Become an Active Volunteer Eligible for Incentives

In order to be counted as an official volunteer you must be an active participant in this program. These active participants will be eligible for incentives including service award pins and several other exciting incentives as funds allow (i.e. - bike jerseys, t-shirts, pedometers, hats, etc.). Active volunteers are asked to do the following:

1. Actively report issues on the Loop following the above procedure. There are not a set number of reports we ask you to submit, just that you are reporting the issues you are seeing and following the appropriate procedure in doing so.
2. Report a minimum of 25 hours of volunteer service on the Loop Watch Service Tracker Report per year. This report maybe filled out here: <http://form.jotformpro.com/form/20746111955957>
3. Send in the above report preferably bi-monthly to help us track your service. Untracked hours will not be counted.
4. Get involved in Metro Parks volunteer one-day events and clean-ups.

## Other Important Notes about this Program

- Be aware of your surroundings and know where you are on the Loop. This includes notating where your closest mile marker is when on the Loop, especially when reporting issues to one of the above contacts.
- **Bring along a cell phone** in case you need to make an emergency call.
- Team up with other Loop users when going out to use the Loop.
- Do not carry valuables with you. If you are driving to the Loop leave them in your car out of sight.
- When you are volunteering as part of this program you are fully liable for your actions. On certain volunteer events hosted and supervised by Metro departments or its partners you will be eligible for workers compensation and other benefits.

Call **574-LMPD** if you would like to become involved in a local neighborhood watch program.